

## Supporting the finance divisions of global businesses

with flexible, scalable contact solutions



**Finance function specialists, 4D Contact understand the importance of balancing your business objectives and priorities with your customer relationships.**

We pride ourselves on developing contact solutions which will influence behaviours, deliver results as well as ensure an outstanding customer experience.

### Broad range of services

Whatever your business requirements 4D Contact can provide a solution - from managing one-off projects, to providing a constant outsourced resource or offering flexible cover to service peaks:

- Multilingual
- Highly-trained and motivated staff
- Flexible, adaptable human resource
- Quantifiable results with measurable ROI
- Specialists across a wide range of disciplines
- System agnostic

### Bespoke solutions


Each client's contact solution is developed in partnership with them to meet their individual business priorities. Whether we have existing experience of delivering your specific need or it is something new, we will deliver you the best contact solution to achieve your objectives.

Areas we deliver for existing clients:

- Commercial collections
- Credit control
- Credit and collections digital transformation support
- Pre-legal services
- Conversion to direct debit
- Customer verification
- Customer support

**Want to learn more? Contact Richard Brown**

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