



Overview of Global Credit Management Services



INTRODUCTION

WORLDWIDE SMART COLLECTIONS

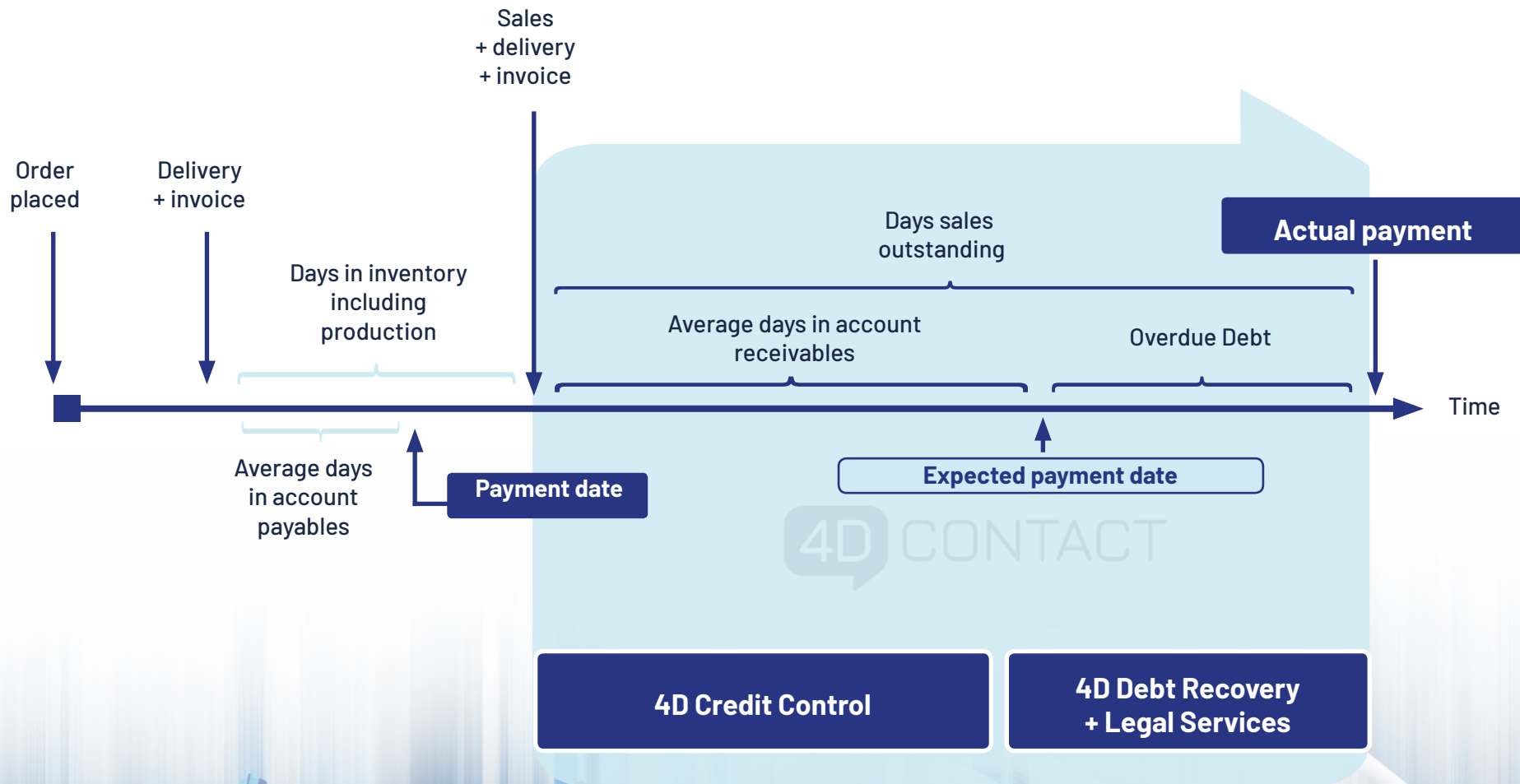


WHO WE ARE

Global debt recovery and credit management specialists, 4D Contact can provide your business with a comprehensive suite of credit and collections services.

Whether you are looking for an end-to-end outsourced solution or simply support within an individual area – we can provide you with a high-touch solution that will deliver results.

WHAT WE DO



OUR SERVICES



Bespoke

Working in partnership with you we will develop and implement a tailor-made results-driven collection strategy that will deliver your commercial objectives in a style and tone that complements your customer relationships and brand.

Results-driven

All our outsourced solutions are designed to meet agreed targets with all costs tied to achieving financial goals.

We understand the importance of balancing your business' financial objectives and priorities with your customer relationships.

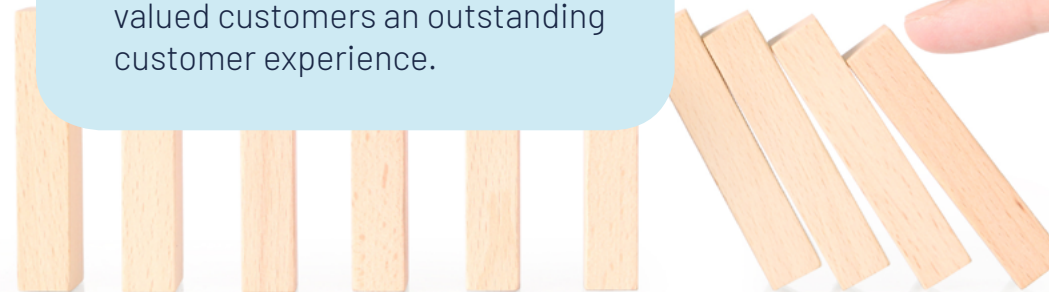
Flexible, scalable and adaptable we specialise in developing our client outsourced credit and collections solutions that are:

Strategic

We have over 30 years of experience in optimising credit and collections processes to deliver quantifiable results.

Customer focused

We pride ourselves on delivering comprehensive credit and collections solutions which deliver your financial targets and your valued customers an outstanding customer experience.



OUR CREDENTIALS

“Further to engaging 4D Contact to support our credit control function, Schindler UK has achieved our aim of negative working capital, three years ahead of plan, significantly reduced our 180+ ageing buckets and resolved our in-house issues over user engagement with our accounts receivables software system MIA. This has enabled us to redeploy staff to other tasks within the Finance function, delivering even greater efficiencies, as well as maintaining our valued headcount.”

Richard Clow, Head of Controlling, Schindler's Lifts.

“I have worked with Richard, Mark and the 4DC team very successfully for the last seven months. During this time, they have managed on behalf of Travis Perkins a high volume, low value portfolio of overdue debt ranging from 30 days overdue to the more difficult +120 days bucket. Collecting in excess of £8m. Both the relationship and transition have been seamless, feeling like part of the TP family (for staff and customers). I highly recommend them and will definitely continue to use the service in the future.”

Michelle Maddock, OTC Programme Director, Travis Perkins.

We work in partnership with our clients to deliver results-driven solutions that meet their individual business needs and objectives.

We strive to act as a seamless extension of their in-house teams, combining a deep understanding of their unique challenges and objectives with our extensive experience in credit and collections process optimisation to ensure agreed targets are consistently exceeded.

OUR CUSTOMERS



With over 30 years experience in delivering outsourced credit management solutions, the 4D Contact team have supported businesses from most industry verticals including pharmaceutical, construction, utilities, publishing, engineering, recruitment, automotive, logistics, professional services to name but a few.



CONTACT INFORMATION

Richard Brown
Director

richard@4dcontact.com

M: +44 (0) 7974 703907

4dcontact.com

